

# Waterloo Wellington LHIN

Primary care providers can start using the Orthopedic Referral form and find out more about eReferral. To request an eReferral demonstration please email: [ereferral@ehealthCE.ca](mailto:ereferral@ehealthCE.ca)

## Orthopedic Assessment Clinic

### Provincial vision

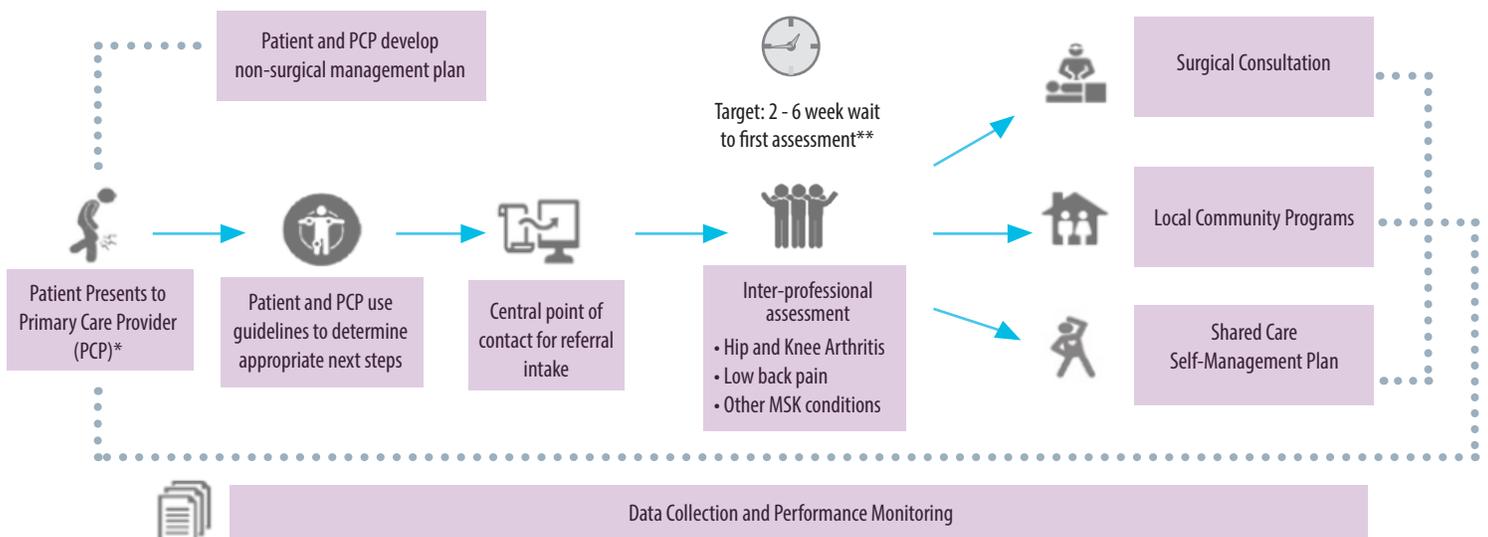
To transform musculoskeletal care in Ontario and provide timely access to a high quality, integrated continuum of musculoskeletal care.

### Earlier access to MSK assessment

A Hip and Knee Orthopedic Assessment Clinic will be opening in Cambridge on August 2<sup>nd</sup>. An Advanced Practice Clinician will assess patients with moderate to severe hip and knee osteoarthritis and provide a management plan, including referral for surgical consultation when it is felt to be beneficial.

Patients will have the choice of any surgeon and will be able to see wait time information to help inform their choice.

The model is mandatory for referrals for moderate to severe arthritis of the hip or knee across the province.



## Three clinics will be set up within the WWLHIN:

- Kitchener at the MSK Centre (opened in June)
- Cambridge at Cambridge Memorial Hospital (opening on August 2nd)
- Guelph at Wellington Ortho (opening in early September)

All moderate to severe hip and knee osteoarthritis referrals will be sent to Orthopedic Central Intake and will be directed to the appropriate provider (surgeon, Orthopedic Assessment Clinic, other region). Primary care providers will receive communication about appointments that have been booked and the outcome of the assessment by the Advanced Practice Clinician (APC).

Primary care providers can start using the Orthopedic Referral form and find out more about eReferral.

## How to Refer

- As of July 23<sup>rd</sup>, all moderate to severe hip and knee osteoarthritis referrals will require the standardized Orthopedic Referral Form which will be faxed or e-referred to Orthopedic Central Intake.
- This form can also be used for all orthopedic referrals, and sent to Orthopedic Central Intake or to the surgeon directly.

## Orthopedic Central Intake

Fax number: 519-621-8688

Toll-Free Fax Number: 1-844-237-5240

- When a patient chooses care outside our LHIN, Orthopedic Central Intake will assist them in accessing services.
- Referrals will receive a booking reference number at Orthopedic Central Intake that will be required for OR bookings.

We encourage everyone to use the eReferral system to enable improved communication about appointment bookings and results directly into your EMR. To learn more contact: [eReferral@ehealthCE.ca](mailto:eReferral@ehealthCE.ca)

## Contacts

### eReferral

System Coordinated Access

[ereferral@ehealthCE.ca](mailto:ereferral@ehealthCE.ca)

### Orthopedic Central Intake

Ph: 519-947-1000

Fax: 519-621-8688

Toll-Free Fax Number:

1-844-237-5240

## Project Managers

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